

Headteacher/Pennaeth  
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Dear Parent/Carer,

### Canteen from September

As you are aware, our online payment provider for school meals is changing from September. We will no longer be using sQuid, and the new provider will be CRB Cunningham's. This change is happening right across Swansea. We have upgraded the tills and biometric identification system ready for these changes.

In addition, we will also be going **FULLY CASHLESS** from September and the cash revaluation machines will no longer be available to pupils. This means that pupils can't bring money into school. The only way parents/carers can top up is online.

1. It is vital that parents/carers have set up their child's online account. All pupils have been given a letter on how to set up the online account. If they haven't had the letter, then please call into school reception on Monday 4<sup>th</sup> September to collect the letter. The letter describes how to set up the account and if contains a unique code which is needed to set up *your* child's account. We can't give out this code over the phone. **If this hasn't been set up by Tuesday morning, your child will not be able to access food in the canteen (unless they are entitled to free school meals- though we recommend setting up an account up all the same).** Please provide your child with a packed lunch if they aren't entitled to a free school meal until you have set their canteen account up. Currently we have less than half of pupils with an online account set up!
2. As well as parents/carers setting up an online account, we have also asked for parents/carers to give consent for the new biometric system. Over 90% of parents/carers have completed this online form to answer the question of consent. If you haven't yet completed the online consent form (even if you don't want to give consent), please click on the following link:

<https://forms.office.com/e/v9a9UPmtdc>

If you have any questions or concerns, please ring reception and someone will help you with your enquiry.



We really want to avoid any scenario where a pupil hasn't got lunch and can't access the canteen next week. Please get the account setup as soon as possible. If the account isn't set up by Tuesday, please provide a packed lunch until you've set up the online account and topped it up with money

Thank you for your help and support in managing this change.

Yours sincerely

A handwritten signature in black ink that reads "D Berney". The signature is written in a cursive style with a large, looped 'D' and a long, sweeping tail on the 'y'.

Headteacher/Pennaeth

CONTACTLESS

We're  
introducing  
Facial  
Recognition!

This new technology  
is now available for a



# Facial Recognition

## CONTACTLESS PAYMENT METHOD

- ✓ Contact free!
- ✓ Quick payments!
- ✓ Faster lunch service!
- ✓ No need to carry a card, enter PIN or touch scanners at the point of sale!
- ✓ Safe and secure!

### Simply select, look & go

With Facial Recognition, pupils simply select their meal, look at the camera and go, making for a faster lunch service whilst removing any contact at the point of sale.

### Easy payments

School meal payments are instantly reflected in the pupil's cashless accounts in the same way as any other identification method.

### Contactless identification method

## About Biometrics

Biometrics authentication is the automatic recognition of a living being using suitable body characteristics. By measuring an individual's physical features in an authentication inquiry and comparing this data with stored biometric reference data, the identity of a specific user is determined.

There are many different biometric features that can be used for authentication purposes these include finger image, facial recognition, signature, iris, retina, DNA or any other unique characteristic.

Once a characteristic has been chosen the next stage in the Biometric process is authentication.

A biometric feature is saved on to a database. Once the data has been stored, a new scanning of the biometric feature is taken. If the comparison is positive, access to the appropriate application is granted.



Biometrics are not new, their roots have been traced back to ancient Egyptian times. The use of finger images as a security device started with Chinese officials using them to seal documents in the second century BC.

## The history of biometrics

Biometric technology is now being used at many locations around the country including banks, supermarkets and now even schools and colleges are adopting this increasingly popular technology.

Whilst the use of biometric recognition has been steadily growing over the last decade or so, these past couple of years have seen an explosion in development, interest and vendor involvement, particularly in mobile