



Ysgol Gyfun

**PENYRHEOL**  
Comprehensive School

# **ALN Coffee Morning Feedback**

---

Report 2023-2024 – CMD/ADM

BELONG  
PARCHU

THRIVE  
DYHEU

ASPIRE  
FFYNNU

RESPECT  
PERTHYN

Reviewed: 01/10/2024

## What is ALN Coffee Morning?

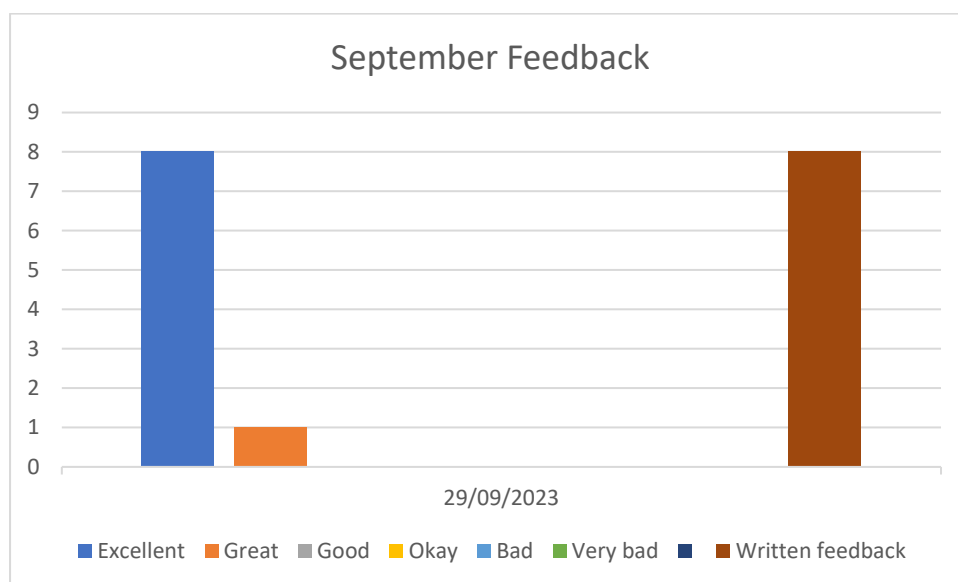
ALN Coffee Morning was created by Mrs Metcalfe-Day (STF Manager) and Mr Andrew Mackay (ALNCo) to hold for 1 hour once a month in the school canteen. It was created as a space for parents to come and speak to school staff about any ALN concerns their child may have in the school but also for parents to be able to meet and share support and encouragement. Many parents of ALN pupils can feel isolated and alone. This is an opportunity for them to make new friends within the community with an understanding of the demand on them as parents of ALN Children. Some events had external agencies involved for parents to be able to get specialist advice and support.

External agencies invited in 2023-2024

- School Nursing Service
- CAMHS in reach service
- Educational Psychology service – Local Authority
- Specialist Advisors from Local Authority

## Feedback (Month by Month)

### September



Written feedback:

School nursing service 'Brilliant idea for building relationships within the school and opportunities to meet parents and other services.'



School nurse 'It has been a great opportunity to meet and liaise with parents and school staff. I am looking forward to future meetings.'

Parent 'Happy with the Coffee Morning. More events would be great.'

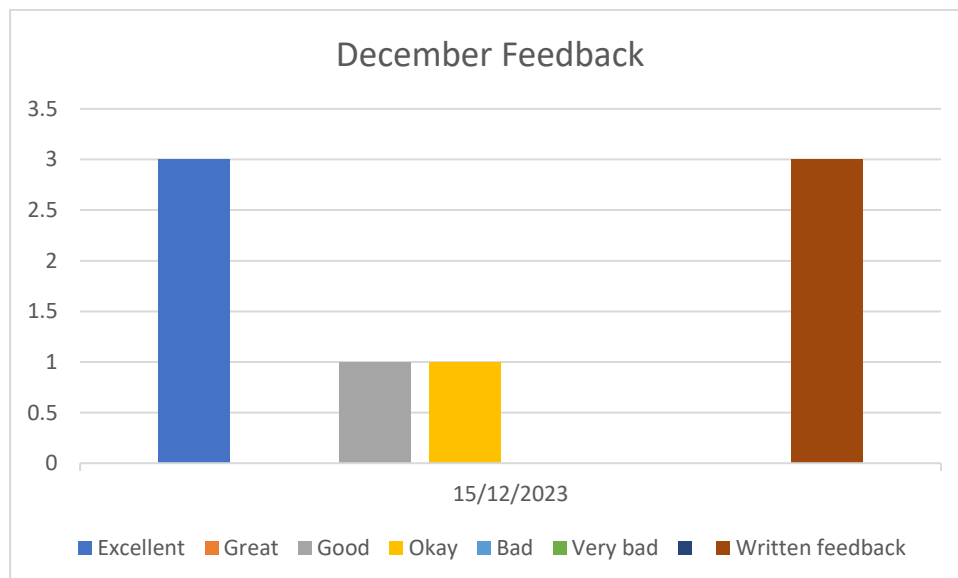
Parent 'To continue these events. Very comforting meeting with other parents.'

Parent 'Really nice meeting other parents going through the same thing.'

Parent 'Additional transition support from Y6 would be very helpful for ALN Children – Particularly a Virtual Tour.'

Parent 'I have enjoyed coming today, and talking face to face. I was able to find support. Would love to have support classes as a parent of ASD and ADHD, to help me understand my daughter. Thank you so much x'

## December



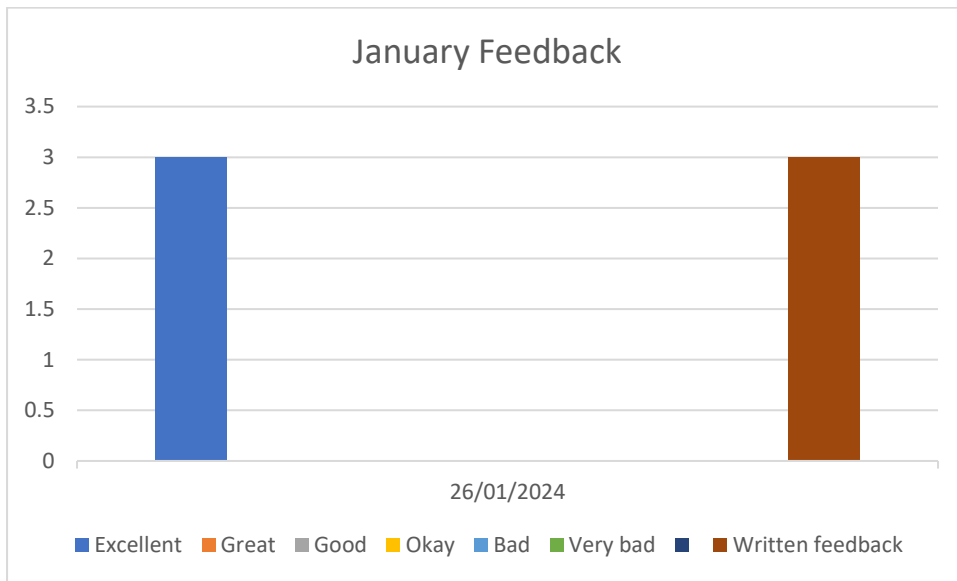
Parent 'Nice to catch up with other parents but I didn't get to talk to a teacher?'

Parent 'Was lovely to talk to parents, but didn't get chance to talk much to teachers'

Parent 'Excellent initiative, Really Great to meet other parents.'



## January

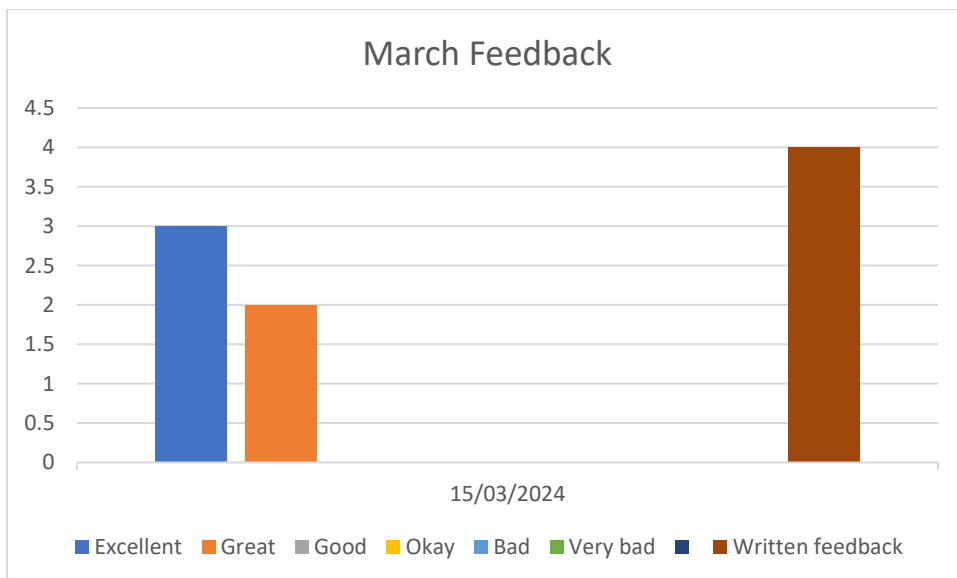


Parent 'None – Mrs Metcalfe-Day is amazing'

Parent 'All good, Mrs Metcalfe and team fabulous and amazing'

Parent 'If children attend with parents maybe some colouring sheets to occupy them'

## March



Parent 'Being in this meeting I have found it very helpful and I am happy with what the team are doing.'

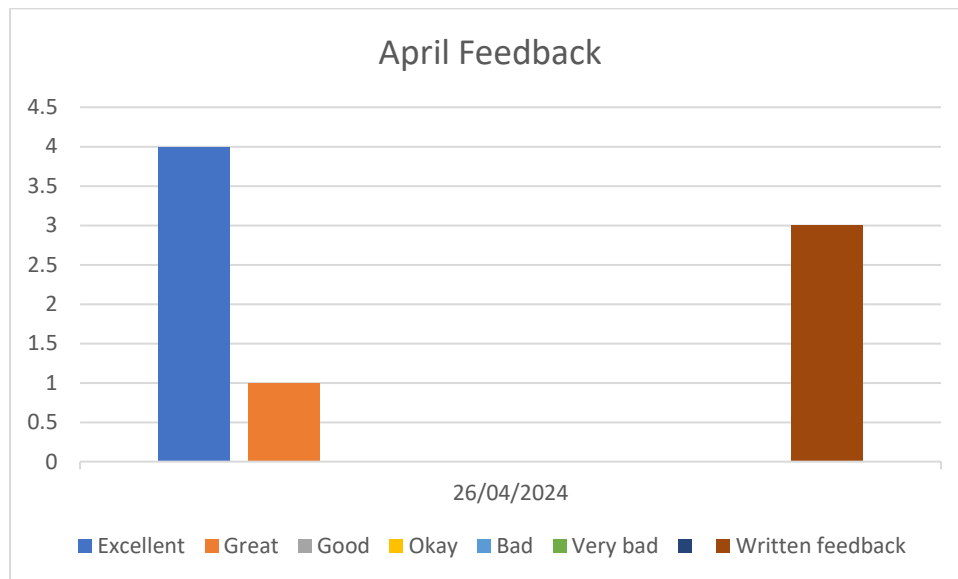
Parent 'A bit longer to speak with staff. Class Charts preferred method of communication'

Parent 'Thoroughly enjoyed today's coffee morning, very intimate setting to discuss low level emotional health needs. Bring in guest speakers maybe from ALN.'



Parent 'Today's event is fantastic. I feel it's a very supportive environment for parents. Possibly more professional attendance E.H.H, National Autistic Society for information.'

## April



Parent 'Great to talk, voice concerns, get reassurance, Ideas to support. Any info on tutors – to engage, resources – online etc would be great.'

Parent 'No, all good!!'

Parent 'Great opportunity to see other parents and staff.'

## Unexpected Outcomes

Agencies have been really positive and have requested to attend future events as they feel this is a way to get more time with parents and our community.

Parents have used this as a safe space to come and unload and explain concerns and safeguarding issues to staff.

Parents have used this as a space to come with their children who are finding it difficult to attend school so they can be with them but get them into the school building as a positive experience.

EP enjoyed attending and meeting parents to discuss general concerns and strategies.

## Summary

96% of Feedback from parents and agencies across the year deemed ALN Coffee Morning a positive experience (Good, Great or Excellent).

78% of Feedback from parents and agencies across the year deemed ALN Coffee Morning as 'Excellent'.



Parents have requested further information and potentially adding an afternoon session for those who cannot attend in a morning.

Almost all parents and Agencies found ALN Coffee Morning throughout the year to be a helpful and positive event for our community.

## Next steps

- Set dates for Coffee morning for the whole year so parents can book time off to attend if necessary.
- Ensure that class charts and social media are up to date and parents are informed a week before each event.
- Start at 9.15am till 10.15am so that canteen can be used for GCSE and trip holding for pupils until 9am.
- Consider a parent survey to see if they want to request certain agencies or any other information or support from ALN in school.
- Request feedback in each session so we have more consistent feedback across the year.

